

# ACCELERATING THE ENTERPRISE JOURNEY FOR ENERGY AND UTILITIES

AN INFOSYS-IFS ALLIANCE

Energy and utilities organizations are inherently complex. Today, there is a need for these companies to improve operational efficiency and enhance the customer experience across power generation, transmission, and distribution as well as water supply and treatment. This is challenging as many organizations are already saddled with responsibilities across new investment projects, complex and linear assets, a distributed field workforce, and demanding customers.

The partnership between Infosys and IFS can help energy and utilities companies stay ahead of the curve with modern software that meets business needs.

## Infosys-IFS: Collaborating for Energy and Utilities Success

The [Infosys-IFS](#) relationship is a global alliance that encompasses joint custom solutions, dedicated tools for product development, and readymade solutions for various businesses.

Infosys has established a dedicated practice for IFS ERP applications providing business transformation services, upgrades, and support to global enterprises over the past 12 years.

The Infosys IFS Centre of Excellence, part of [Infosys Cobalt](#), works on creating tools, business solutions, knowledge artefacts, reusable assets, and frameworks to deliver comprehensive IFS offerings.

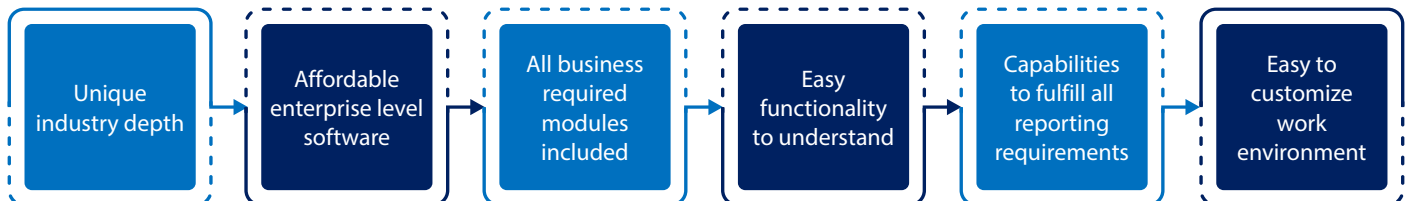
## Why IFS?

IFS Cloud is a single platform that delivers class-leading solutions across Service Management, Enterprise Resource Planning and Enterprise Asset Management.

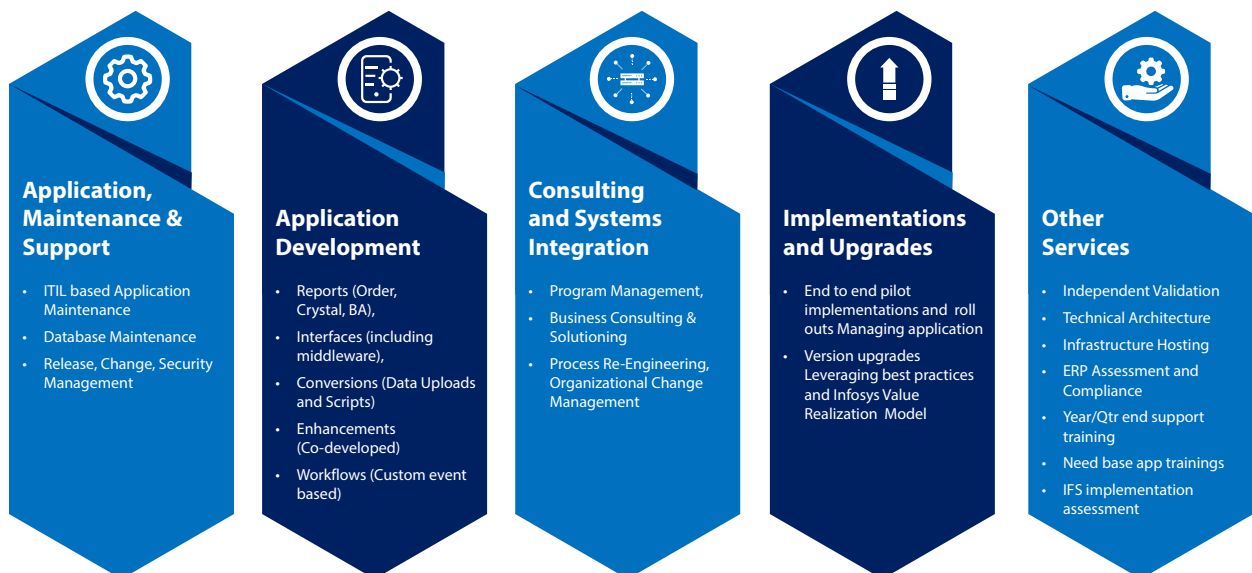
Built to meet the specific needs of businesses and the markets they serve, IFS Cloud combines deep industry and functional strength with intelligent and autonomous capabilities that can be put to work from day one.

IFS Cloud is the solution that pulls core business activities together into something greater: moments of service that delight customers.

### IFS is an enticing option for enterprises



## Infosys-IFS Service Offerings



## How Enterprises Gain from the Partnership

IDC has studied and reported on the benefits of leveraging IFS solutions. Energy and utilities organizations that use IFS software are reaping business benefits such as:

- 17% increase in supply chain team productivity
- 24% increase in finance team productivity
- 7% increase in capital asset management team productivity

Source: IDC White Paper, sponsored by IFS, *The Business Value of IFS Enterprise Solutions with Industry-Specific Use Cases*, September 2019

## Pan-industry Reach of IFS Solutions

### Power generation

The first software solution from IFS was for a nuclear power generation company. Irrespective of how power is generated, IFS equips companies with capabilities to manage complex assets and improve the power generation value chain throughout its lifecycle.

### Telecommunications

Iterative 5G rollouts across the globe mean that the telecom industry is preparing for next-generation applications of hyper-connectivity. It calls for connected business software that can manage the dispersed assets of a smart, connected, and increasingly complex environment.

### Transmission and distribution

IFS solutions are built with the aim of helping organizations manage complex network assets, optimize asset performance, contain maintenance effort and costs, and provide 'last mile' optimization of service delivery. Through this, the solutions enhance customer satisfaction.

### Water supply and treatment

In a heavily regulated industry, managing all aspects of the water supply and treatment cycle requires deep functionality and integration with geospatial solutions for network topography visualization. Infrastructure is often being renewed, replaced or extended. All of this must be managed through the complete project and asset lifecycle effectively.

## Why Infosys is the best Partner for your IFS Engagements?

Expertise in global delivery model and remote working in COVID situation

Experience of over 20 years with 98% project delivered on-time



300+ person years of IFS experience with extensive industry domain experience

Reuse pre-built templates, migration scripts and other artefacts leveraging IFS CoE

Privileged access to IFS Learning Academy, joint business value proposition and GTM with IFS on innovative solution offerings

10+ years of experience in successfully implementing large IFS ERP programs

Strong project governance, quality assurance & SLA management



Local talents bridging language and cultural gaps

## Success Stories



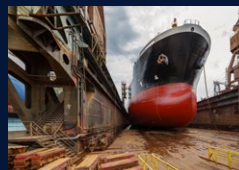
Infosys is engaged for Level 2 IFS Maintenance and Support services for global servers. The scope of work includes Preventive, Perfective, Adaptive and Corrective Maintenance based on ITIL standards. Key IFS modules supported are Foundation & Technology, Financials, Distribution (Inventory, Purchase), Projects, CMMS, HR & Payroll and Document Management. Support window is 24 by 5.



End to End Business Transformation & Interim support of A leading provider of Engineering, Technologies and Project Management services to the Oil & Gas industry headquartered in France. Engaged Infosys as System Integrator to transform its business by rolling out IFS Applications 7.5. Core Process Re-engineering for Purchase, Sales, Distribution, Engineering & Maintenance, Finance, HR & Project Control.



Implementation, post Go-Live support and AMS for a large shipping company based out of Gulf region. The solution offered includes the IFS ERP Applications v10.0 as the best fit solution encompassing the Ship Build, Rig Build and MRO functions, embracing the core business operations. Full enterprise suite of IFS ERP applications is chosen for maritime solution Implementation.



A largest shipbuilding company and provider of professional services on large scale headquartered in USA engaged Infosys as implementation SI partner to transform their ERP environment and completely replace their existing ERP system and deploy the IFS ERP platform across their entire operation. It includes materials, planning, production, scheduling, engineering, and project management.

Discover how Infosys and IFS can help manufacturers leverage proven software solutions for clear business outcomes. Reach us at [askus@infosys.com](mailto:askus@infosys.com) to know more.

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)

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